

**GOVERNMENT OF INDIA
FINANCE
LOK SABHA**

UNSTARRED QUESTION NO:3407
ANSWERED ON:15.12.2006
PROCESSING PAN CARD
McLeod Smt. Ingrid

Will the Minister of FINANCE be pleased to state:

- (a) whether any complaint has been received in regard to outsourcing of PAN Card services to UTSL and NSDL;
- (b) if so, the details thereof;
- (c) whether PAN Cards are safely reaching to applicants; and
- (d) if not, the steps taken thereto?

Answer

MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI S.S. PALANIMANICKAM)

(a) Yes, Sir.

(b) These relate to non-receipt of PAN cards.

(c) & (d) Yes, Sir. In most of the cases PAN cards are safely reaching the applicants. However, in some cases, PAN cards are returned undelivered from the addresses given in the application. In such cases, PAN cards are re-dispatched as and when the applicant informs about the non-receipt of the card.